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SPECIAL

DINNER MEETING
JULY 17

At The Ocean Institute
in Dana Point

See story on pages 2 and 3.

SPECIAL

DINNER MEETING, JULY 17

Join us at The Ocean Institute in Dana Point for a unique PMI-OC event, including a mini harbor cruise, a catered dinner, and a spectacular sunset.

THE MADDIE JAMES SEASIDE LEARNING CENTER project is considered by many to be more of an epic journey than a project.

The journey began over ten years ago and encountered all of the risks and constraints present during any project, including scope, schedule and, of course, budget constraints.

However, the enduring human spirit of one five year old girl, **Maddie James**, helped transform the journey into a model of project team collaboration. Maddie's love of the ocean inspired an army of supporters to raise \$1 million in three months to finance the project and make the center a reality.

Tragically, Maddie is no longer with us, but her spirit of inspiration and collaboration will live on forever in the center created in her name.

Please join **Dan Stetson**, President and CEO of The Ocean Institute, as he describes the project in detail and honors the the individual who was the main

catalyst in making it happen, just by being herself.

Dan will discuss the challenges, constraints, and risks on the project, the incredible team collaboration it took to continue, and the many opportunities it made available to all involved.

Dan will also review the current status of the project, the expected completion date, and a wealth of other information about both the project and how it will continue to support the strategic objectives of The Ocean Institute in the future.

Dan will conclude with specific takeaways that we, as project managers, can implement immediately in both our personal and professional lives.

DAN STETSON joined The Ocean Institute in 1992 and has served as president and CEO since 2005.

The Ocean Institute is a \$7.5 million educational non-profit organization located in Dana Point, providing marine science

and maritime history immersion programs for over 115,000 K-12 students annually.

Under Dan's leadership, the living history programs have become nationally renowned and have been honored with several prestigious awards.

In his entire career, Dan has never held a job east of Pacific Coast Highway. His love of the ocean started when he sailed in his first yacht race at only 17. Before joining The Ocean Institute 1992, Dan held increasingly advanced positions in the Southern California sailing industry, including vice president and general manager of Calypso Marine, Inc.



THE MADDIE JAMES STORY



Five year old **MADDIE JAMES** from Capistrano Beach loved the ocean, and The Ocean Institute in Dana Point was her very favorite place to visit.

Maddie's parents, Collie and Kajsa James, cherished every moment they had with her and never expected to discover that their only child would die soon.

In January 2011 Maddie was diagnosed with an inoperable brain tumor and given only a few months to live.

"She was an amazing and magnetic child," her father, Collie, said admiringly, and a "sponge that would take everything in," said her mother, Kajsa, recalling how Maddie was always eager to learn.

Her parents vowed that Maddie's last days would be lived to the fullest and that they would continuously honor her memory. That's where Maddie's love for the ocean came in.

Collie and Kajsa started The Maddie James Foundation in February 2011 to help build The Seaside Learning Center at The Ocean Institute. They set a goal to raise the remaining \$1 million needed to name the center after Maddie by June 11, 2011. It would have been her sixth birthday.

However, on March 13, 2011, Maddie passed away peacefully at home with her parents by her side.

Collie and Kajsa continued to raise the money, striving to fulfill their promise of keeping their daughter's memory alive. Miraculously, on May 20, 2011, they achieved their goal. They had received the money in less than three

months, thanks to the constant support from people all over the world, fundraisers, and donations through The Maddie James Foundation website.

Although The Maddie James Foundation succeeded in raising the necessary funds for the Maddie James Seaside Learning Center, Collie and Kajsa still want to honor Maddie by continuing to support the learning center through future fundraisers.

"We're here to stay," says Kajsa. And so is Maddie.

We look forward to welcoming Maddie's mother, Kajsa James, as our guest at this very special event.

[Click here to register.](#)

2012 Board of Governors

- Gregory Scott, PMP**
President
- Robbin MacKenzie Thomas**
VP of Operations
- Dave Cornelius, PMP**
VP of Communications
- Alvin Joseph, PMP**
VP of Administration
- Cindy Pham, PMP**
VP of Strategic Planning
- Adam Khamseh, PMP**
VP of Finance
- Stephen June, PMP**
Past President

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In this message, I am highlighting a special group of retired professionals who serve as the advisory board to the PMI-OC Board of Governors.

Another volunteer organization, SCORE, is made up of active and retired executives who offer no-cost assistance and mentoring to small businesses. Like PMI, there are local chapters (364) to meet the organization's mission.

Please visit the SCORE websites to learn more. Perhaps the organization might be of service to you and your business or non-profit

National: <http://www.score.org>
OC: <http://www.score114.org/>

Six years ago, PMI-OC approached the Orange County SCORE chapter for assistance in organizational and governance challenges. Since then, the PMI-OC Advisory Board has served three presidents: Victoria Flanagan, Sylvan Finestone, and Stephen June.

We meet the third Thursday of the month for a light supper and discussion of the chapter's progress and challenges. The insight of these seasoned executives gives us a sounding board and encouragement in our leadership roles.

The current advisory board members are:

Joel Mascitelli. With a B.S. in chemical and petroleum engineering, Joel's senior positions include

chief operating officer for Ultramar, a \$1.5 billion company.

Harry Greenberg. Harry has enjoyed a long career in the retail apparel industry with president and chief operating officer positions for Levi Outlets, Miller's Outpost, and others.

John Seelinger. For 32 years, John has held senior positions in domestic and international banking. Over half of that time has been with Chase.

We extend our appreciation to each of our SCORE representatives and to their organization for being available to PMI-OC.

EVENT REMINDERS

There will be a special dinner meeting on the third Tuesday in July at The Ocean Institute in Dana Point. Take a half day off and explore Dana Point.

See pages 1-3, and [register now!](#)

Annual PM-OC Project Management Conference Tuesday September 11. See page 12. [Click here to register.](#)

2012 Southland Technology Conference (SoTeC) at the Long Beach Hilton October 26 and 27. [See page 17.](#)

Registration is open now. Cost will be \$199 for full conference early registration for PMI-OC members. Earn 12 PDUs.

See you at an upcoming event!

Sincerely
Greg Scott, PMP
2012 PMI-OC President

Operations

Agile Training Program Coordinator/Chair
New position. Need team leaders to launch a new quarterly education program. Set up an Agile training program similar to the PMP Exam Prep. Estimated launch date is the fourth quarter of 2012.

Mentoring Program Coordinator/Chair
New position. Need creative leaders to develop a mentoring program with a forum every other month. Estimated launch date is the fourth quarter of 2012.

PMP Prep Course Volunteers
Track session surveys and identify trends for process improvement. Sit in on at least one weekend session to provide feedback and assist with attendance.

Contact **Robbin Thomas.**
robbinlagunabeach@aol.com

Communications

Government Outreach Chair
Cultivate relationships with Orange County governmental agencies. Market PMI-OC activities to government agencies.

Affiliate Management Chair
Develop relationships with other professional organizations in Orange County and promote mutually beneficial activities.

Marketing Coordinator
Obtain logos, ads, etc., from sponsors and ensure that social media, *eCom*, *Milestones*, etc. receive them on time.

Communications

Milestones Photographers
Need experienced and creative photographers for dinner meetings, ATS, and other events, such as Project Management Conference and SoTeC Conference.

Milestones Contributors
Write reviews of chapter events: dinner meetings, ATS, Project Management Conference, SoTeC Conference, etc.

Membership

Volunteer Coordinators
Join the team! Solicit new volunteers and collect volunteer information from dinner meetings, ATS, and member orientation. Or, work closely with volunteer chair and BOD to create a stream of new members.

Or, prepare classified ads for the PMI-OC website and *Milestones*.

Ambassadors

Welcome new members, visitors, sponsors, and existing members at PMI-OC events. Inform first time attendees about chapter activities, programs, and benefits. Follow up with new members and first time attendees, and encourage them to attend future events.

Social Media

Work with our social media channels: Facebook, LinkedIn, or Twitter.

Contact **Diana Wei.**
diana.wei@pmi-oc.org

[Click here](#) for more information.

New Members

- | | |
|---------------------|--------------------------|
| Grant Aguinaldo | Kim Miller |
| Frank Arellano | Arihant Murdiya |
| Secil Ari | Gopalakrishnan Murugesan |
| Michael Banks | April Myrick |
| Todd Bird | Minh Nguyen |
| Mark Braconi | Kevin O'Malley |
| Shirley Brodbeck | Donna Ou |
| Henry Choe | Ann Porter |
| Edith Chuke | Kumaran Raghvan |
| Christopher Dayrit | Doug Rogna |
| Phani Dhurjati | Evelyn Salas |
| Kevin Dixon | Heather Small |
| Arash Dowlatshahi | Adam Snyder |
| Deanne Eckhart | Mark Stevens |
| Colin Elliott | Susana Tamayo |
| Timothy Etheridge | Claudina Tiznado |
| Sharon Evans | Elizabeth Torres |
| Thomas Godley | William Wiesen |
| Mariska Handoyo | Hailing Xu |
| Michael Haran | |
| Jeffrey Hope | |
| Allen Hughes | |
| Denyse Jennings | |
| Akili Jones | |
| Katherine Karampour | |
| Roger Keith | |
| Junaid Khan | |
| Javed Khan | |
| Krijn Lageweg | |
| Paul Lam | |
| William Mao | |
| Maria Mateo | |

New PMPs

- Muhammad Ahmed
- Shane Donahoe
- Kenneth Kopatz
- Lori Manasco
- Jayson Murray
- Mauricio Paz
- David Rubadue
- Kevin Sheehan
- Hailing Xu

2012 PMI-OC PROJECT OF THE YEAR



At the June 12 dinner meeting, PMI-OC celebrated the chapter's seventh annual Project of the Year (POY) award.

Southern California Edison (SCE) a three-time winner, received a fourth POY award for the best project in Orange County.

THE EDISON SMARTCONNECT WEB PRESENTMENT PROJECT is a two-and-a-half year project with a multi-million dollar budget.

Approximately 40 PMI-OC members from various industries attended the monthly dinner meeting. Everyone was eager to learn about the techniques used to provide great value to SCE's customers, while completing the project within scope, schedule, and budget. Risk and earned value management play a significant role in a long term, large budget project with a large cross-functional team.

Three SCE managers led the Edison SmartConnect Web Presentment Project presentation. They described how the Internet, wire-



SCE POY Team, left to right: Marshall Parsons, Anna Johnson, Dave Cornelius (PMI-OC VP of Communications), Paul Kasick, Marc Guirguis, Gordon Tomaske, Gregory Cimmarrusti, Rick Briscoe. Front: Linda Carrasco with POY award.

less technology, and intelligent meters have revolutionized the customer experience.

Marc Guirguis, Senior Manager, Program Controls, (right) opened the presentation and described the project's purpose, goals, and scope.

Paul Kasick, Senior Project Manager (center) dove into the details of the customer benefits and experience.



Gregory Cimmarrusti, Scheduling and Analysis Manager, (above right) got into the details of earned value management and key performance indicators (KPI).

The project execution process highlighted the outstanding levels of control and orchestration by the SCE project team. One aspect of the project that resonated is the customer understanding of the project "promise." The team collaboration and communication demonstrated teamwork and a focus on delivering excellence.

The audience walked away with project details that will affect their personal lives. The ability to modify energy consumption through actionable information is transformational to SCE customers. Imagine the ability to make corrections to the outcome of your monthly electricity bill.

Q&A

PMI-OC member: How would you describe the transformational experience of the SCE team members on this project?

SCE: This was one of the best projects in the organization. We learned so much about teamwork and the practical implementation of earned value management (EVM). Its transformational when one of the senior leaders announces that EVM will be part of all projects at SCE.

PMI-OC member: What advice do you have for new nominees?

SCE: Set up a small team to execute the nomination process as a project. Create a cross-functional team to validate the accuracy of the information provided on the forms. Provide factual information on the forms.

The PMI-OC Project of the Year Award presentation is beyond theory and highlights tangible knowledge that you can take to work the next day.

PMI-OC members demonstrated a great deal of appreciation for SCE's sharing of the Edison SmartConnect Web Presentment Project lessons learned and victories. During the presentation, you could hear, see, and feel the pride of delivering the "promise" to the customer and organization. "Well done."

We look forward to the 2013 POY award. POY is a great opportunity to honor your team members and be recognized.

Previous winners include Behr Paint in 2009 and The Boeing Company in 2010.

Review and photos by
Dave Cornelius, PMP

Volunteers of the Month



Michael Weir

At the June dinner meeting, Michael Weir was named Volunteer of the Month for his contributions to PMI-OC as webmaster. Since September 2011 Michael has worked tirelessly and diligently to keep the website updated and current events posted in a timely manner.

2012 POY Team

The Project of the Year team members were also recognized individually as Volunteers of the Month.

- Mark Bedard**
- Gary Cohen**
- Albert Cruz**
- Kristine Munson**
- Frank Reynolds**
- David Shostak**
- Rehan Tahir**
- Indika Wijsekera**

At the June Dinner Meeting



Left:
New PMP
Gordon Tomaske
from SCE
Volunteer Chair
Lisa Hazelton



Below:
Aneliya Draganova
Indika Wijesekera
Membership Director
Ragu Kuppannan
VP of Operations
Robbin Thomas
VP of Strategic
Planning
Cindy Pham



Left:
Outreach Chair
Sivakumar Tottkalai
PMI-OC Ambassador
Dan Tran

Next PMI-OC Orientation Meeting July 18, 2012

Welcome

to the Project Management Institute-Orange County Chapter

You have taken the first step toward managing your professional career network and developing relationships with local, knowledgeable project managers and like-minded professionals. You are invited to join the PMI-OC Orientation Meeting.

When:

**Wednesday
July 18, 2012**

6:00 p.m. to 8:30 p.m.
Registration will begin,
and food will be served
at 6:00 p.m.

Program starts at 6:30 p.m.

Where:

Brandman University
16355 Laguna Canyon Road
Irvine, CA 92618

Cost:

None. Parking is free.

Questions:

membership@pmi-oc.org

[Click here for more information and to register.](#)

The Word & Brown Companies, headquartered in Orange, CA, provide innovative technology, health benefit plan models, and employee benefit services, through 50,000 brokers, to nearly 60,000 employers.

Positions currently available at the Orange, CA headquarters.

IT Development Scrum Master

Lead Scrum teams of business analysts, software developers, and quality assurance engineers.

One position available.

Enterprise Web Designer

Design the company's websites using HTML code, Java Script, VBScript, and Active Server Pages. Develop and execute site and style guidelines.

One position available.

IT Operations Scrum Master

Manage the IT Operations Project Portfolio in alignment with the 2012 Road Map. Work on medium to large scale technical projects.

One position available.

Network and Communications Specialist

Ensure the stability and integrity of networking equipment, wireless network services, and electronic communication systems.

One position available.

Senior Net Developer

Lead the design, development, and maintenance of high quality net applications on n-tier and service oriented architectures.

One position available.

Enterprise Business Solutions Specialist

Research, analyze, and implement solutions to meet our corporate business needs.

One position available.

Enterprise Applications Engineer

Plan, implement, manage, administer, and support core business application software for enterprise needs.

One position available.

IT Senior Database Engineer

Assist in architecture, design, development, and implementation of database schemas, and T-SQL.

One position available.

IT Operations Help Desk Manager

Insure consistent and accurate service to the internal and external users of Word & Brown technologies.

One position available.

IT Operations Help Desk PC Specialist

Provide first level contact and problem resolution for all users with hardware and software.

One position available.

Finance Customer Service

Maintain and ensure the accuracy of the W&B, Conexis, CA Choice, and KP choice databases and AP systems.

One position available.



The Word & Brown Companies

To learn more about these or other open positions, contact Elida Flores, eflores@wordandbrown.com.



Self-Paced Online Course

PMI-OC has partnered with Core Performance Concepts to bring you this online project management course.

This self-paced course can be taken anytime and anywhere: your couch, the beach, your lunch hour, etc.

The program is intended for anyone who wants to understand the fundamentals of project management and may be thinking about becoming a PMP® or PMPs who want a refresher on fundamental concepts.

There are eight modules in the series for three PDUs per module; that's a total of 24 PDUs.

Registration will be available through December 31, 2012.

[Click here](#) for more information, descriptions of the modules, and to register.

USING AN INTEGRATED CHANGE MODEL: AN APPROACH TO IMPLEMENTING

Project Portfolio Management

PART ONE



ANDY ANDERSON and ALEX BRADLEY from Agile Leadership (agileleadership.com) presented the first of a two part series about implementing project portfolio management.

The initial part of the discussion focused on "system thinking," which is:

- Thinking about the interactions and interchanges of a system as a whole, as well as the interactions and interchanges of separate system components



- Problem solving by looking at both the whole and the interconnecting parts, and determining how they interrelate.

Project managers could increase their value and improve efficiently by expanding their scope of awareness and thinking about processes in a more holistic way.

At the same time, we discussed common pitfalls in current project management and the fact that risk management is often minimized as a project matures. Risk management must continue throughout the project life because markets and cultures change and may significantly affect the project.

A secondary, but interesting and important, discussion was about how next generation organizations are likely to move away from a hierarchical structure to a more self-organizing one.

These new teams will receive a strategic or tactical goal, and rather than following specific directions, they will self-organize to complete the goal.

The discussion covered the ways a self-organizing structure allows more creativity and better solutions, processes, and culture.

An excellent metaphor was a jazz ensemble where the leader sets

a direction, and each musician blends their contribution to create a solution greater than the individual parts. The ensemble practices together, but each performance is unique and tailored to the conditions at the venue.



We discussed how people often see the need to change their organizations, but rarely see the need to change themselves. It is often difficult for an individual to change the organization, but

they can change themselves, and, consequently, change the organization as well.

The second part of this series will be presented at the October ATS, and will cover the questions raised in this session, such as an



analysis and comparison of some of the portfolio management software currently available.

Review and photos by **Jack Roth, PMP**
www.seesthemoments.com

New Event

Breakfast Meeting

Saturday, July 21
Mimi's Cafe, Laguna Niguel
8:00 am to 12 noon

Join us for PMI-OC's first "breakfast club." Come have breakfast; learn about social media; and earn two PDUs.

DIANA WEI, Director of Social Media, will be our inaugural speaker.



- Diana will discuss
- Social media trends for project managers
 - Understanding the benefits of social media to improve project success
 - Learning how to set up and use Facebook, LinkedIn, and Twitter accounts.
 - Learning how to use social media for personal branding.
 - And more

[Click here](#) for details, pricing, registration, and Mimi's breakfast menu.



September 11, 2012

PMI-OC Project Management Conference 2012

Leadership and Project Management: The Crossroads of Project Success

Please join us at the annual PMI-OC Project Management Conference for an incredible experience of learning, sharing, networking, and celebrating Patriots Day with Orange County's premier project management organization.

The conference is open to company executives, project managers, project team members, and anyone interested in learning about using the principles of project management and leadership. PMI® members and non-members are welcomed.

Conference Highlights

- The proclamation of Project Management Day by Orange County's mayors, state assemblymen, a U. S. Congressman, and other dignitaries, and a color guard ceremony in remembrance of September 11, 2001

- Four PDUs for the certified PMP® as well as learning something new to take to work the next day
- Words for leadership from keynote speaker, Troy Hazard
- Six tracks of education and leadership sessions
- A cross-functional panel discussion comprised of industry leaders, focusing on the future of project management.
- Networking and dinner

When:

Tuesday, September 11, 2012
3:00 to 9:00 pm

Where:

Wyndham Orange County Hotel
3350 Avenue of the Arts
Costa Mesa, CA 92626

[Click here](#) for more information and to register.



Keynote Speaker Troy Hazard

There are theory specialists, and then there are those who have been there. Troy Hazard, recent global president of the elite Entrepreneurs' Organization, has survived moments of sheer desperation in business. Drawing from a lifetime of innovative, real-life leadership experience, Troy now shares his powerful lessons from the edge.

The conference will include two tracks, leadership and PM education. There will be three sets of concurrent breakout sessions, each with leadership and education speakers.

Leadership Track



Ariane David
Veritas Group



Cara Stewart
Binary Pulse



Todd Reichenbach
SCE



Alicia McLain
CareFusion



Melvin Rivers
Phronesis



Shelly Kang Wright
Scorpion Computer

PM Education Track

Panel of Industry Leaders: What Does Project Management Look Like in 2022?



Kristine Munson
State Street



Prashant Rao
Molina Healthcare



Marty Wartenberg
UCI



Marc Guirguis
SCE



Diane Altwies
CPC



Jack Crawford
Allergan



Mark Layton
Platinum Edge



Mark Chagaris
120° VC

Schedule

2:30-6:00	Registration	6:00-6:15	Break
3:00-3:05	Opening Remarks	6:15-6:30	Color Guard Ceremony 9/11 Tribute
3:05-3:10	Troy Hazard Opening Remarks	6:30-6.45	Dignitary Remarks Mayoral Proclamation
3:10-3:15	Transition	6.45-7.15	Dinner
3:15-4:00	Leadership Track 1 PM Education Track 1	7:15-7:20	Chapter President Remarks
4:00-4:15	Break	7:20-7:30	Award Presentation and Raffle
4:15-5:00	Leadership Track 2 PM Education Track 2	7:30-7:45	Break
5:00-5:15	Break	7:45-8:30	Keynote Address
5:15-6:00	Leadership Track 3 Industry Leaders Panel PM Education Track 3		

[Click here](#) for leadership track session information and speaker bios.

[Click here](#) for PM education track session information and speaker bios.

[Click here](#) for details about the panel discussion and panelist bios.

Conference sponsorship and advertising opportunities are available. [Click here](#) to learn more.

[Click here](#) for more information and pricing,

[Click here](#) to register.

How to Find the Correct Answer on PMP Exam Questions



By Cornelius Fichtner, PMP

YOU HAVE STUDIED THE PMBOK® GUIDE and numerous additional materials; you believe you have a solid understanding of project management theories and the application of those theories; and you have taken the steps to schedule your PMP® exam, but there is just one lingering question. How can you make sure you are able to identify the best answers when it comes time to take the exam?

The PMP exam consists of 200 multiple choice questions that need to be answered in four hours. For each question, you are provided a scenario along with four answers to choose from. Your job is to choose the correct answer, which can be difficult when more than one answer may look correct. One thing to remember is that no matter your personal experiences or even other project management training, the *PMBOK® Guide* is the basis for answering PMP exam questions.

There are several strategies you can use to help yourself determine the best answer when taking the PMP exam.:

1. **After you read the scenario, come up with the answer in your head before taking a look at the answers supplied by the exam.** You may already know the answer without taking a look at the four answers provided. There is no need to allow the answers provided to confuse you if you know the answer.
2. **Read all of the answers provided before choosing one.** There is no way of knowing if you have made the best choice if you do not read all of the answers.
3. **Answer questions that you know and return to those you have not answered later.** Return to the more difficult or complex questions after taking care of the questions you know. This allows you to obtain the easy points and spend the remaining time on the questions you skipped.
4. **Eliminate any answers you know are not correct.** There are going to be times when you are going to be able to completely eliminate an answer or two which will make answering the question a lot easier.
5. **Question answers that contain absolutes such as always, all, every, never, none, and only.** These answers may look good, but remember absolutes are a dangerous area

since there can be exceptions to them. Make sure you consider the restrictive nature of an answer that contains an absolute.

6. **Doubt answers that are not familiar to you.** If any of the answers provided do not seem familiar to you or don't seem to fit in with the *PMBOK® Guide* language or terminology, there is a good chance this is not the answer to the question.

7. **When two answers seem correct, compare their differences.** In the case of two answers that seem to both be correct, compare the differences to determine which one is the best answer. There will be differences, even if they are slight.

8. **Select the answer most logical to you, based on the PMBOK® Guide.** Based on your knowledge of the *PMBOK® Guide*, select the option that seems to be most logical to you.

9. **Answer each question even if you just guess.** There is no penalty for guessing on the PMP exam. Make sure you select an answer for all 200 questions on the exam. Even if you guess; you have a 25 percent chance of getting it right.

10. **For computational questions you are familiar with, do the work and then refer to the answers provided.** If you are familiar with the required calculation to find the correct answer, work the problem before looking at the available answers.

11. **For computational questions you are not familiar with, work the problem backwards.** Four possible answers are provided that you can use to work the problem backwards to determine which answer is correct.

12. **Check your answers; change an answer only for a really good reason.** Your first answer is generally your best, so make changes only if you are sure or if clues within the text cue you another answer.

Remember, PMP questions are based on the *PMBOK® Guide*, and it is your job to find the "best" answer to the scenario provided while taking the exam.

It is possible that the correct answer may not seem evident even when using the strategies listed above. If there are a couple of questions that seem unanswerable, make sure you at least guess. You have a 25 percent chance of answering correctly when guessing, where

if left unanswered you, have a 100 percent chance of getting it wrong

The best method for learning how to put these strategies to use is practice, practice, practice. Using a PMP exam simulator will give you that kind of experience. The PMP exam simulator at www.pm-exam-simulator.com closely replicates the actual PMP exam environment, is based on the current *PMBOK® Guide*, contains hundreds of sample questions, and provides detailed explanations for all the answers.

When you are ready to put these test taking strategies to practice and prepare for your opportunity to take the PMP exam, go to www.pm-exam-simulator.com for a free three day trial of a PMP exam simulator.

About the Author

Cornelius Fichtner, PMP is a noted PMP expert. He has helped over 16,000 students prepare for the PMP exam with The Project Management PrepCast and offers one of the best PMP exam simulators on the market.

Cornelius is a PMI-OC Fellow and a past president of the chapter.



The Agilista

Donna A. Reed
Your PMI® Agile Community of Practice Rep

Agile Practices You Can Try Today

I recently spoke at a Fortune 50 PMO gathering where the CIO encouraged hundreds of PMs to "try" new things to deliver value to customers faster. Someone asked, "What Lean-Agile techniques can I start using tomorrow?"

My responses included:

Focus on one thing at a time.

Studies prove that multitasking is a productivity killer. You can really do only one thing at a time, and every time you try to start something new, you actually take longer to get everything done. So, "Stop starting; start finishing!"

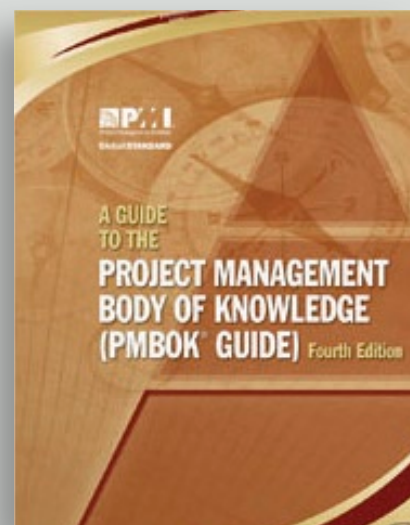
Make things VISIBLE. If you make work progress visible on a board or in a spreadsheet, you can easily see bottlenecks and adjust for problems "What you track is what gets done," so track value being delivered!

Burn charts are a great way to see how value is really being completed by tracking deliverables and features, not tasks getting done. When you see it is not being delivered as estimated, you can address it quickly to bring the project back in line.

Define "DONE." Stop using percentages complete. Value is actually determined only when something is done! DONE tells you when you have completed your project: Ninety percent done is not DONE.

For more on these and other topics, visit us at www.agilistapm.com.

This workshop will use the PMBOK® Guide–Fourth Edition study materials and is intended for anyone who wishes to achieve their PMP certification,



who meets the requirements as identified by PMI® AND has studied the recommended project management literature, specifically, the PMBOK Guide–Fourth Edition.

Before the first day of class: We recommend that each participant purchase a copy of the PMBOK Guide–Fourth Edition®. Cost is around \$40 on Amazon.com. We also recommend that you read the first three chapters and be prepared to discuss them in class.

Note: This course is NOT intended to teach the participant project management or to impart project management industry experience. Its primary purpose is to prepare the participant for the PMP exam based on the PMI identified domains and PMI recommended preparation material.

PMI-OC Announces Its Fall 2012 PMP Exam Prep Workshop

Seven Saturdays Beginning September 8

This workshop will help you prepare for exam success and provide the eligibility requirement of 35 contact hours in project management education. Participants will receive a classroom discussion

guide, study questions on CD-ROM, and gain access to additional study material.

The first class on September 8 will be an orientation session.

When: Seven Saturdays
from 8 a.m. until 5 p.m.

September 8	Sept 15	Sept 29	Oct 13
Half Day Orientation	Sept 22	Oct 06	Oct 20

Where: Vanguard University
55 Fair Drive
Costa Mesa, CA 92626

Cost: The workshop fee is per participant, payable at the time of registration.

PMI-OC Member Referral Program

Refer a friend to our PMP Exam Prep classes, and receive either a free dinner meeting or advanced topic seminar registration. That's a cost savings of up to \$45 and as many as four PDUs.

In Advance:

PMI-OC Members	\$ 750
Non Members	\$ 850

At the Door:

PMI-OC Members	\$ 850
Non Members	\$ 950

Corp. Discount* \$ 600 per person

*Register three or more people from the same organization for only \$600 each. That's a savings of \$150 each. Contact finance@pmi-oc.org to register your group and take advantage of the corporate discount.

[Click here](#) to register



2012 Southland Technology Conference

INNOVATING THROUGH TECHNOLOGY
October 26th-27th at the Long Beach Hilton

Industry Expert Keynote Speakers



Salesforce.com

"Possible, Inevitable, Essential: The Social and Mobile Cloud"

Peter Coffee, VP Head of Platform Research, Salesforce.com. 30 years of experience in guiding adoption of new technologies and practices as a developer, consultant, educator, author, and lecturer.



Fox Entertainment Group

"From My Desk to Yours – A CIO's Perspective"

Cynthia McKenzie, SVP Enterprise Application Services, Fox Entertainment Group. 20 years experience in Information Technology in the financial and entertainment industries, honored as one of Computerworld's Premier 100 IT leaders in 2012, board member of the UCLA Anderson IS Associates.



Symantec

"Strategic Security Overview: Trends and Direction in Information Security"

Paul Tobia, CISSP Senior Principal Security Strategist, Symantec. Over 14 years of experience, Paul provides security strategy and direction from a world-class Security Business Practice organization directly supporting the business goals of a \$6 billion Fortune 500 software company.



Habitat for Humanity

"Project Management: Habitat for Humanity Style"

Mark VanLue, Chief Operating Officer, Habitat for Humanity of Greater Los Angeles. Mark has been in Construction Management for over 25 years. Completed over 500,000 homes world-wide, housing over 2.5 million people.

Register by **September 10, 2012** and save \$50

Member price (2 days): only \$199, After Sept 10th, \$249

Non-Member \$50 more

Corporate Discounts Available – Email ron.rizza@sotecconference.com

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Speakers & Panelists include Executives from these companies:

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Learning, Serving, and Leading with PMI-OC

PMI-OC is dedicated to professional development and networking opportunities for project managers and project participants. As part of our work, we are introducing a new leadership pathway that can transform individual project managers and benefit the organizations with which they are associated—their place of work, PMI-OC, and even PMI Global.

PMI-OC Value Learning, serving, and leading are cornerstone principles of PMI-OC. Based on these values, we have had great success, including:

- 23 years of service
- PMI Global Chapter of the Year Award
- 1,700 members
- Most members are certified professionals
- Second largest chapter in California
- Fourth largest chapter in Region 7
- One of the top 50 global chapters
- A community of experiential leadership and communication opportunities

We are proud of the volunteers at PMI-OC whose leadership has had significant impact at PMI-OC and beyond. The following testimonials show why members value their leadership experiences with PMI-OC.

Transformed Leaders



Kristine Munson
PMI-OC Fellow

"I attribute my current professional success to my PMI-OC volunteer leadership experience. As a volunteer, I improved my basic project management skills and developed leadership skills in a safe environment. These experiences prepared me to seize similar opportunities professionally. Along the way, I met other PMI-OC members who remain my mentors and friends."

Cornelius Fichtner
PMI-OC Fellow

"When I joined PMI-OC, I was just your average project manager. The encouraging environment of the chapter allowed me to take on one leadership role after the other, all the way up to chapter president. This gave me the opportunity to learn about, practice, and improve my leadership skills, culminating in the launch of my own project management training company."

Dave Cornelius
VP Communications 2012

"Participating as a PMI-OC volunteer gave me confidence and a place to belong during my period of employment transition. I was introduced to the OC Project Masters Toastmasters Club, a PMI-OC affiliate, which gave me a voice to speak and write publicly for the first time. It has been an amazing opportunity to learn, serve, and lead without the fear of failing."

Nora Goto
VP Communications 2011

"I was often asked, 'Why do you volunteer for PMI-OC?' The answer always was, 'For learning and personal growth.' Most of us are not born perfect leaders. Improved leadership abilities come with greater experience. Leading and working with others in a volunteer environment created more opportunities for learning, developing self-awareness, and building social skills."

Diana Wei
Director of Social Media

"If you asked me three years ago how long I planned to stay with PMI-OC, I would have said just long enough to attend some meetings now and then. Little did I know, I would become involved in over seven different positions and now serve as the Director of Social Media. If not for PMI-OC, I would not have gained the leadership skills and project management insights that I use today."

We are excited to introduce our Learning, Serving, Leading progressive pathway for project managers. The following table outlines the many opportunities to learn, serve, and lead at both PMI-OC and PMI Global.

Your Progressive Elaboration Experience

		Build		Advance
		Start		
PMI-OC	Learning	<ul style="list-style-type: none"> • New Member Orientation • PMP Prep Class • OC Project Masters Toastmasters Club • Bi-monthly Networking Events • Annual Project Management Conference 	<ul style="list-style-type: none"> • Monthly Dinner Meetings • Webinars • Podcasts • Annual Project Management Conference 	<ul style="list-style-type: none"> • Advanced Topic Seminars • Leadership Seminars • Annual Project Management Conference
	Serving	<ul style="list-style-type: none"> • Volunteer Entry Level • Annual Spark of Love Toy Drive • Contribute to our social media groups 	<ul style="list-style-type: none"> • Volunteer Chair • Volunteer Mentor • Lend a Helping PM Hand 	<ul style="list-style-type: none"> • PMI-OC Board of Governors • PMIEF Liaison
	Leading	<ul style="list-style-type: none"> • Volunteer Writing • Special Event Lead 	<ul style="list-style-type: none"> • Volunteer Teaching • Annual Project of the Year Award • Event Master of Ceremonies • Volunteer Director 	<ul style="list-style-type: none"> • Volunteer Speaking • Volunteer Board of Governors
PMI Global	Learning	<ul style="list-style-type: none"> • New Membership • Join PMI-OC • PMP Certification 	<ul style="list-style-type: none"> • Download Congress Papers 	<ul style="list-style-type: none"> • Leadership Institute Meeting (LIM) • Region 7 Meeting
	Serving	<ul style="list-style-type: none"> • Contribute to PMI LinkedIn and Facebook groups 	<ul style="list-style-type: none"> • Volunteer PMI Global 	<ul style="list-style-type: none"> • PMIEF
	Leading	<ul style="list-style-type: none"> • Start an exam prep study group for CAPM or PMP 	<ul style="list-style-type: none"> • Join a Community of Practice 	<ul style="list-style-type: none"> • PMI Master Leadership • Lead a Community of Practice • Chair a Committee • PMI Board of Directors

Take Your First Step Today

Please visit www.pmi-oc.org for information about professional development activities, news, and events.



OC PROJECT MASTERS

A Valuable Investment for Project Managers and Professionals

- Speak and present compellingly
- Think quickly and clearly
- Become a strong leader
- Listen effectively
- Earn easy PDUs at each OC Project Masters Toastmasters Club meeting and grow your leadership and communication skills in an encouraging social and professional environment.
- Network with successful project managers and other professionals.
- Improve time management skills.
- Strengthen interviewing techniques.
- Employ effective communication.
- Enhance listening skills.
- Increase productivity.
- Learn hands-on leadership and communication skills in a supportive environment offering guidance and recognition.
- Improve your ability to organize team meetings.
- Gain valuable experience in delivering presentations. Give and receive effective evaluations: basic skills for project managers and professionals.

BE OUR GUEST and attend one of our meetings.

Mondays, 7:00-8:30 pm
Carrows Restaurant
16931 Magnolia
Huntington Beach
92647

[Click here for map.](#)

Meeting Schedule
 July '02
 July 09
 July 23
 July '30

[Click here to learn more.](#)

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Advanced Topic Seminars

July 14, 2012

Using Proper Etiquette When Doing Business in Foreign Countries



Presented by
Fiona Young Kouzi

Fiona Young Kouzi, PMP is currently a project management consultant in the banking and health care industries. With over 20 years of project management experience, Fiona has conducted business with team members in many other countries. Fiona

knows that in the high tech global arena, behavior and conduct can be instrumental to success.

Spend some time with Fiona at the July ATS and learn what proper communication etiquette means to you in international business in Asia, as well as other parts of the world.

August 4, 2012

Seven Factors to Leading Global Teams Successfully



Presented by
Dave Cornelius

Dave Cornelius, PMP has worked in the IT field for the past 29 years, leading global teams to deliver information technology solutions that add business value.

Dave is experienced in end-to-end business solutions that

leverage *best-in-class* methods, such as leadership, enterprise Lean Sigma, traditional and agile project management, and ITIL.

Dave is in the final year of his doctoral dissertation journey and has researched some of the topics that will be discussed in the August seminar.

Where:
Vanguard Univ.
55 Fair Drive
Costa Mesa 92626
Four PDUs each

When:
Saturday, July 14, 2012
8:00 a.m. to 12:00 p.m.
Saturday, August 4, 2012
8:00 a.m. to 12:00 p.m.

Cost:
In advance:
\$45 members, \$50 non-members
At the door: \$60 for both

[Click here](#) for July 14 details and registration.
[Click here](#) for August 4 details and registration.



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July 9 OC Project Masters Meeting

Weekly meetings: Mondays, 7:00 pm at Carrows, Huntington Beach. No meetings on third Monday of the month. See page 20.

July 14 ATS

Fiona Young Kouzi
"Using Proper Etiquette When Doing Business in Foreign Countries"
At Vanguard University
See page 15. [Click here](#) to register.

July 17 Special Dinner Meeting

The Ocean Institute in Dana Point
See pages 1-3.
[Click here](#) to register.

July 18 Member Orientation

At Brandman University
See page 8. [Click here](#) to register.

July 21 Breakfast Meeting

At Mimi's Cafe in Laguna Niguel
See page 11. [Click here](#) to register.

August 4 ATS

Dave Cornelius
"Seven Factors to Leading Global Teams Successfully"
See page 23. [Click here](#) to register.

August 14 Special Social Event

Miniature golf at Boomers in Irvine.
Watch for details.

Sept 8 ATS

Lindon Crowe. Watch for details.

Sept 8 PMP Exam Prep Workshop

Orientation, at Vanguard University
See page 16. [Click here](#) to register.

September 11 Special Event

PMI-OC Project Management Conference

Wyndham Orange County Hotel



Keynote Speaker:
Troy Hazard
Author of *Leadership Lessons from the Naked Entrepreneur*

See pages 12-13.
[Click here](#) to register.

Sept 19 Member Orientation

At Brandman University

October 6 ATS

Andy Anderson
"Project Portfolio Management, Part Two"
At Vanguard University
Watch for Details

October 9 Dinner Meeting

Rachel Medrano
Putting the *PMBOK*® into Project Management
[Click here](#) for details.

October 26-27 SoTeC Conference

At the Long Beach Hilton
See page 17. [Click here](#) to register.

Events may be subject to change.



ORANGE COUNTY CHAPTER

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